

# Corona Virus – Code of Conduct

Your visit at the PSB

*Protect yourself and others!*



- When entering the building, please wear a face mask. The face mask should remain on in the waiting room and only taken off once you have entered the consultation room.



- Prior to entering the PSB, please disinfect your hands (disinfectant dispenser located next to the door).



- A distance of 1.5 m should be kept between persons.
- In the consultation room, we maintain this safety distance and frequently ventilate the room to reduce the risk of potential infection exposure.



- Please cough and sneeze in the crook of your arm.
- Avoid touching your face.



- If you have cold symptoms, please stay at home!
- Your consultation can then still take place by phone or video consultation (see the information on the back).



## Alternatives to face-to-face consultations

- If you feel sick or have cold symptoms, please stay at home! If you are able to attend a counseling session, you can make your appointment via **telephone** or **video** consultation instead.
- During these unprecedented times, we continue to offer telephone and video conferences for anyone who is not currently in Göttingen or who is more comfortable with these options.

### **Video consultation in the PSB:**

- The video consultation takes place via the secured system **RED-Medical**. RED connect video consultation protects all patient-related data with full end-to-end encryption.
- Requirements: Computer or tablet with camera, microphone and loudspeaker as well as an internet connection. Please choose Chrome or Firefox as browser.
- You will receive an appointment for the RED video consultation, the Internet address of the video service provider and the dial-in code for the video consultation via email.
- On the day of the video consultation, dial in with your dial-in code shortly before the appointment on the website of the video service provider.